A quick guide to using

Preferred Online Services

to access your vision plan benefit information through St Johns County School District

CREATE AN ACCOUNT

Start by visiting

www.PreferredTPA.com

and selecting the

Member icon under

Preferred Online Services.





On the next page, you'll see the option to **Create an Account.**Just enter the required information to log in!

Your Member ID is your School ID with two leading zeros. Example: 00E123456

OTHER GREAT FEATURES

In addition to viewing your **claim status** and **plan documents**, check out these extra features that'll make your life easier:

- Submit claim specific questions directly to our Claims Department
- Print a Claim Reimbursement Form

GO GREEN WITH US!

Once you log in, sign up for

Electronic EOBs by clicking on the
link from the Home page.

You'll receive an email alert each
time a claim is finalized instead of a
paper EOB in the mail.



CONTACT US

If you need assistance with your online account, please give us a call at 407-786-2777 or toll free at 888-524-2777.

