# Florida Blue I BlueOptions 03769 (Plan 2) With Rx (\$15/\$30/\$50)

Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services

Coverage for: Individual and/or Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <u>https://sjcsd.mbaileygroup.com/</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary by calling 1-800-352-2583 to request a copy.

Important Questions	Answers	Why This Matters:	
What is the overall <u>deductible</u> ?	<u>In-Network</u> : <b>\$300</b> Per Person/ <b>\$600</b> Family. <u>Out-of-</u> <u>Network</u> : <b>\$600</b> Per Person/ <b>\$1,200</b> Family.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must r their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .	
Are there services covered before you meet your <u>deductible?</u>	Yes. <u>Preventive care</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> <u>services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .	
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.	
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Yes. <u>In-Network</u> : <b>\$5,000</b> Per Person/ <b>\$13,200</b> Family. <u>Out-Of-</u> <u>Network</u> : <b>\$6,500</b> Per Person/ <b>\$20,000</b> Family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.	
What is not included in the <u>out-of-pocket limit</u> ?	Premium, balance-billed charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .	
Will you pay less if you use a <u>network provider</u> ?	Yes. See https://providersearch.floridablue.c om/providersearch/pub/index.htm or call 1-800-352-2583 for a list of network providers. For a list of participating pharmacies see www.express-scripts.com or 1-855-723-6091.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance</u> <u>billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.	

Important Questions	Answers	Why This Matters:
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

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Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Primary care visit to treat an injury or illness	Primary Care Visits: \$30 <u>Copay</u> per Visit	Primary Care Visits: <u>Deductible</u> + 25% <u>Coinsurance</u>	Physician administered drugs may have higher cost shares.	
lf you visit a health care <u>provider's</u> office	<u>Specialist</u> visit	\$50 <u>Copay</u> per Visit	Deductible + 25% Coinsurance	Physician administered drugs may have higher cost shares.	
or clinic	Preventive care/screening/ immunization	No Charge	25% <u>Coinsurance;</u> In- Network benefit applies to mammograms and colonoscopies.	Physician administered drugs may have higher cost shares. You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.	
	<u>Diagnostic test</u> (x-ray, blood work)	\$30 <u>Copay</u> per Visit	Deductible + 25% Coinsurance	Tests performed in hospitals may have higher cost-share.	
lf you have a test	Imaging (CT/PET scans, MRIs)	Physician Office: \$50 <u>Copay</u> per Visit/ Independent Diagnostic Testing Center: \$30 <u>Copay</u> per Visit	<u>Deductible</u> + 25% <u>Coinsurance</u>	Tests performed in hospitals may have higher cost-share. Prior Authorization may be required. Your benefits/services may be denied.	

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
If you need drugs to	Generic drugs	\$15 Copay per prescription at retail, \$30 Copay per prescription by mail	\$15 Copay per prescription at retail, \$30 Copay per prescription by mail	Up to 30-day supply for retail, 90 days at retail 2x cost, 90-day supply for mail order. See Medication Guide for more information.	
treat your illness or condition More information about prescription drug	Preferred brand drugs	\$30 Copay per prescription at retail, \$60 Copay per prescription by mail	\$30 Copay per prescription at retail, \$60 Copay per prescription by mail	Up to 30-day supply for retail, 90 days at retail 2x cost, 90-day supply for mail order.	
<u>coverage</u> is available at 1-855-723-6091 or www.express- scripts.com.	Non-preferred brand drugs	\$50 Copay per prescription at retail, \$100 Copay per prescription by mail	\$50 Copay per prescription at retail, \$100 Copay per prescription by mail	Up to 30-day supply for retail, 90 days at retail 2x cost, 90-day supply for mail order.	
30hpt3.00hl.	Specialty drugs	Specialty drugs are subject to the cost share based on applicable drug tier.	Specialty drugs are subject to the cost share based on the applicable drug tier.	Mail order not available Out-of-Network. Up to 93-day supply at retail pharmacy.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	<u>Deductible</u> + 20% <u>Coinsurance</u>	Deductible + 25% Coinsurance	none	
surgery	Physician/surgeon fees	Deductible + 20% Coinsurance	Deductible + 25% Coinsurance	none	
	Emergency room care	<u>Deductible</u> + \$100 <u>Copay</u> per Visit + 20% <u>Coinsurance</u>	In-Network Deductible + \$100 <u>Copay</u> per Visit + 20% <u>Coinsurance</u>	none	
If you need immediate medical attention	Emergency medical transportation	<u>Deductible</u> + 20% <u>Coinsurance</u>	In-Network Deductible + 20% Coinsurance	none	
	<u>Urgent care</u>	Urgent Care Visits: \$30 <u>Copay</u> per Visit	Urgent Care Visits: <u>Deductible</u> + \$30 <u>Copay</u> per Visit	none	
If you have a hospital stay	Facility fee (e.g., hospital room)	Deductible + 20% Coinsurance	Deductible + 25% Coinsurance	Inpatient Rehab Services limited to 90 days combined with Skilled nursing.	

Common		What Yo	ou Will Pay	Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Physician/surgeon fees	Deductible + 20% Coinsurance	Deductible + 25% Coinsurance	none
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Mental Health Physician Office: \$50 <u>Copay</u> per Visit/ Substance Abuse Physician Office: <u>Deductible</u> + 20% <u>Coinsurance</u> / Hospital: <u>Deductible</u> + 20% <u>Coinsurance</u>	Mental Health Physician Office: <u>Deductible</u> + 50% <u>Coinsurance</u> Hospital: <u>Deductible</u> + 25% <u>Coinsurance</u>	Coverage limited to 50 visits at Outpatient Facility.
	Inpatient services	Deductible + 20% Coinsurance	<u>Deductible</u> + 25% <u>Coinsurance</u>	Coverage limited to 30 visits (combined) at an Inpatient Facility. Prior Authorization may be required. Your benefits/services may be denied.
	Office visits	\$50 <u>Copay</u> on initial Visit	<u>Deductible</u> + 25% <u>Coinsurance</u>	Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)
If you are pregnant	Childbirth/delivery professional services	<u>Deductible</u> + 20% <u>Coinsurance</u>	Deductible + 25% Coinsurance	none
	Childbirth/delivery facility services	Deductible + 20% Coinsurance	Deductible + 25% Coinsurance	none
	Home health care	Deductible + 20% Coinsurance	Deductible + 25% Coinsurance	Coverage limited to 20 visits.
If you need help recovering or have other special health needs	Rehabilitation services	Physician Office: \$50 <u>Copay</u> per Visit/ Outpatient Rehab Center: <u>Deductible</u> + 20% <u>Coinsurance</u>	Physician Office: <u>Deductible</u> + 25% <u>Coinsurance</u> / Outpatient Rehab Center: <u>Deductible</u> + 25% <u>Coinsurance</u>	Coverage limited to 26 visits, including manipulations combined with 75 therapy visits. Services performed in hospital may have higher cost-share. Prior Authorization may be required. Your benefits/services may be denied.
	Habilitation services	Not Covered	Not Covered	Not Covered

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Skilled nursing care	Deductible + 20% Coinsurance	Deductible + 25% Coinsurance	Coverage limited to 90 days combined with Inpatient Rehab.	
	Durable medical equipment	<u>Deductible</u> + 20% <u>Coinsurance</u>	<u>Deductible</u> + 25% <u>Coinsurance</u>	Excludes vehicle modifications, home modifications, exercise, bathroom equipment and replacement of <u>DME</u> due to use/age.	
	Hospice services	<u>Deductible</u> + 20% <u>Coinsurance</u>	Deductible + 25% Coinsurance	none	
If your child poods	Children's eye exam	Not Covered	Not Covered	Not Covered	
If your child needs	Children's glasses	Not Covered	Not Covered	Not Covered	
dental or eye care	Children's dental check-up	Not Covered	Not Covered	Not Covered	

## Excluded Services & Other Covered Services:

Services Your Plan Generally Does NO	Γ Cover (Check your policy or <u>plan</u> document for more inform	nation and a list of any other <u>excluded services</u> .)
Cosmetic surgery	<ul> <li>Long-term care</li> </ul>	Private-duty nursing
Dental care (Adult)	<ul> <li>Pediatric dental check-up</li> </ul>	Routine eye care (Adult)
<u>Habilitation services</u>	Pediatric eye exam	• Routine foot care unless for treatment of diabetes
Infertility treatment	Pediatric glasses	Weight loss programs
Other Covered Services (Limitations ma	ay apply to these services. This isn't a complete list. Please s	see your <u>plan</u> document.)
Acupuncture	<ul> <li>Most coverage provided outside the United</li> </ul>	Non-emergency care when traveling outside the
Bariatric surgery	States. See www.floridablue.com.	U.S.
Chiropractic care – Limited to 26 Visits	3	

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: State Department of Insurance at 1-877-693-5236, the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="http://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a> or the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <a href="http://www.cciio.cms.gov">www.cciio.cms.gov</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="http://www.HealthCare.gov">Health Insurance</a> or call 1-800-318-2596.

Your <u>Grievance</u> and <u>Appeals</u> Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also

provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the insurer at 1-800-352-2583. You may also contact your State Department of Insurance at 1-877-693-5236 or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>. For group health coverage subject to ERISA contact your employee services department. For non-federal governmental group health <u>plans</u> and church <u>plans</u> that are group health <u>plans</u> contact your employee services department. You may also contact the state insurance department at 1-877-693-5236. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact U.S. Department of Labor Employee Benefits Security Administration at 1-866-4-USA-DOL (866-487-2365) or <u>www.dol.gov/ebsa/consumer\_info\_health.html</u>.

## Does this plan provide Minimum Essential Coverage? Yes

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

## Does this plan meet Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

————To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

#### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

\$0

\$6,000

\$6,500

Coinsurance

Limits or exclusions

The total Mia would pay is

Peg is Having a Baby(9 months of in-network pre-natal care and a hospital delivery)The plan's overall deductible\$300Specialist Copayment\$50		<b>Managing Joe's type 2 Diab</b> (a year of routine <u>in-network</u> care of controlled condition)		Mia's Simple Fracture ( <u>in-network</u> emergency room visit and follow up care)	
		<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist Copayment</u></li> <li>Hospital (facility) <u>Coinsurance</u></li> <li>Other <u>Coinsurance</u></li> </ul>	\$300 \$50 20% 20%	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u> <u>Copayment</u></li> <li>Hospital (facility) <u>Coinsurance</u></li> <li>Other <u>Copayment</u></li> </ul>	\$300 \$50 20% \$100
This EXAMPLE event includes service Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood Specialist visit (anesthesia)	5	This EXAMPLE event includes services <u>Primary care physician</u> office visits (include disease education) <u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose met	ding	This EXAMPLE event includes serv Emergency room care (including mea supplies) Diagnostic test (x-ray) Durable medical equipment (crutches Rehabilitation services (physical thera	)
Total Example Cost	\$12,800	Total Example Cost	\$7,400	Total Example Cost	\$1,900
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
<u>Cost Sharing</u>		<u>Cost Sharing</u>		<u>Cost Sharing</u>	
Deductibles	\$300	<u>Deductibles</u>	\$0	<u>Deductibles</u>	\$300
<u>Copayments</u>	\$100	<u>Copayments</u>	\$500	<u>Copayments</u>	\$400

What isn't covered

Coinsurance

Limits or exclusions

The total Joe would pay is

The total Peg would pay is	\$2,700		
Limits or exclusions	\$100		
What isn't covered			
<u>Coinsurance</u>	\$2,200		
<u>Copayments</u>	\$100		
Deductibles	\$300		

What isn't covered

\$80

\$0

\$780

Section 1557 Notification: Discrimination is Against the Law

Florida Blue, Florida Blue HMO, Florida Blue Preferred HMO (collectively, "Florida Blue"), Florida Combined Life and the Blue Cross and Blue Shield Federal Employee Program<sup>®</sup> (FEP) comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. We do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Florida Blue, Florida Blue HMO, Florida Blue Preferred HMO, Florida Combined Life and FEP:

- · Provide free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - o Written information in other formats (large print, audio, accessible electronic formats, other formats)
- · Provide free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - o Information written in other languages

If you need these services, contact:

- Florida Blue (health and vision coverage): 1-800-352-2583
- Florida Combined Life (dental, life, and disability coverage): 1-888-223-4892
- Federal Employee Program: 1-800-333-2227

If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Florida Blue (including FEP members): Section 1557 Coordinator 4800 Deerwood Campus Parkway, DCC 1-7 Jacksonville, FL 32246 1-800-477-3736 x29070 1-800-955-8770 (TTY) Fax: 1-904-301-1580 section1557coordinator@floridablue.com Florida Combined Life: Civil Rights Coordinator 17500 Chenal Parkway Little Rock, AR 72223

1-800-260-0331 1-800-955-8770 (TTY) civilrightscoordinator@fclife.com

<u>Health insurance</u> is offered by Florida Blue. HMO coverage is offered by Florida Blue HMO, an affiliate of Florida Blue. Dental insurance is offered by Florida Combined Life Insurance Company, Inc., an affiliate of Blue Cross and Blue Shield of Florida, Inc. These companies are Independent Licensees of the Blue Cross and Blue Shield Association. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Section 1557 Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, by mail or phone at:

#### U.S. Department of Health and Human Services

200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019 1-800-537-7697 (TDD) Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-352-2583 (TTY: 1-877-955-8773). FEP: Llame al 1-800-333-2227

ATANSYON: Si w pale Kreyòl ayisyen, ou ka resevwa yon èd gratis nan lang pa w. Rele 1-800-352-2583 (pou moun ki pa tande byen: 1-800-955-8770). FEP: Rele 1-800-333-2227

CHÚ Ý: Nếu bạn nói Tiếng Việt, có dịch vụ trợ giúp ngôn ngữ miễn phí dành cho bạn. Hãy gọi số 1-800-352-2583 (TTY: 1-800-955-8770). FEP: Gọi số 1-800-333-2227

ATENÇÃO: Se você fala português, utilize os serviços linguísticos gratuitos disponíveis. Ligue para 1-800-352-2583 (TTY: 1-800-955-8770). FEP: Ligue para 1-800-333-2227

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電1-800-352-2583 (TTY: 1-800-955-8770)。FEP:請致電1-800-333-2227

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-352-2583 (ATS : 1-800-955-8770). FEP : Appelez le 1-800-333-2227

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-352-2583 (TTY: 1-800-955-8770). FEP: Tumawag sa 1-800-333-2227

<u>Health insurance</u> is offered by Florida Blue. HMO coverage is offered by Florida Blue HMO, an affiliate of Florida Blue. Dental insurance is offered by Florida Combined Life Insurance Company, Inc., an affiliate of Blue Cross and Blue Shield of Florida, Inc. These companies are Independent Licensees of the Blue Cross and Blue Shield Association. ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-352-2583 (телетайп: 1-800-955-8770). FEP: Звоните 1-800-333-2227

ملحوظة: إذا كنت تتحدت اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-008-253-3852 (رقم هاتف الصم والبكم: 1-008-559-0778. اتصل برقم 1-333-008-7222.

ATTENZIONE: Qualora fosse l'italiano la lingua parlata, sono disponibili dei servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-352-2583 (TTY: 1-800-955-8770). FEP: chiamare il numero 1-800-333-2227

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: +1-800-352-2583 (TTY: +1-800-955-8770). FEP: Rufnummer +1-800-333-2227

주의: 한국어 사용을 원하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-352-2583 (TTY: 1-800-955-8770) 로 전화하십시오. FEP: 1-800-333-2227 로 연락하십시오.

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-352-2583 (TTY: 1-800-955-8770). FEP: Zadzwoń pod numer 1-800-333-2227.

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિઃશુલ્ક ભાષા સહાય સેવા તમારા માટે ઉપલબ્ધ છે.

होन करो 1-800-352-2583 (TTY: 1-800-955-8770). FEP: होन करो 1-800-333-2227

ประกาศ:ถ้าคุณขูดภาษาไทย คุณสามารถใช้บริการช่วยเหลือทางภาษาได้ทรี โดยศิดต่อหมายเลขโทรทรี 1-800-352-2583 (TTY: 1-800-955-8770) หรือ FEP โทร 1-800-333-2227

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-800-352-2583(TTY: 1-800-955-8770)まで、お電話にて ご連絡ください。FEP: 1-800-333-2227

> توجه: اگر به زبان فارسی صحبت می کنید، تسهیلات زبانی رایگان در دسترس شما خواهد بود. با شماره (770-555-1800-172) TTY: 258-352-268 تماس بگیرید. FEP: با شماره 2227-333-800-1 تماس بگیرید.

Baa ákonínzin: Diné bizaad bee yáníłti'go, saad bee áká anáwo', t'áá jíík'eh, ná hóló. Kojį' hodíílnih 1-800-352-2583 (TTY: 1-800-955-8770). FEP ígíí éí kojį' hodíílnih 1-800-333-2227.

<u>Health insurance</u> is offered by Florida Blue. HMO coverage is offered by Florida Blue HMO, an affiliate of Florida Blue. Dental insurance is offered by Florida Combined Life Insurance Company, Inc., an affiliate of Blue Cross and Blue Shield of Florida, Inc. These companies are Independent Licensees of the Blue Cross and Blue Shield Association.