



# Registration on [express-scripts.com](https://www.express-scripts.com) and Mobile App

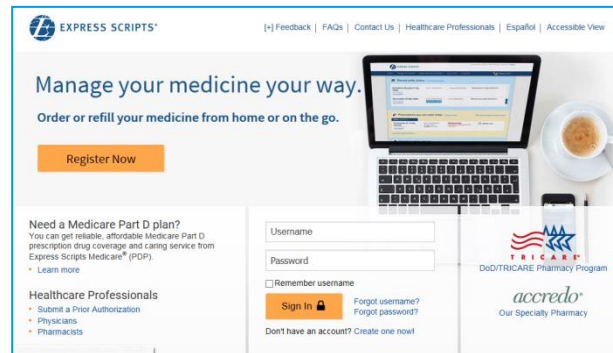


# Express Scripts Registration

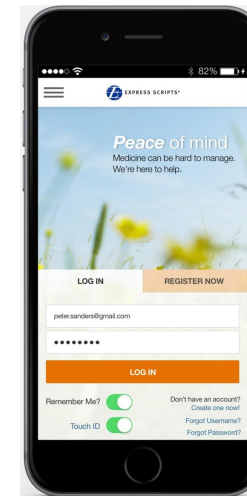
Members use express-scripts.com and the Express Scripts mobile app to manage their medications and prescription benefit plan.

There are two easy ways to register:

Register at  
**express-scripts.com**  
or ....



The screenshot shows the Express Scripts website registration page. At the top, there is a navigation bar with links for Feedback, FAQs, Contact Us, Healthcare Professionals, Español, and Accessible View. The main heading is "Manage your medicine your way." followed by the subtext "Order or refill your medicine from home or on the go." and a prominent orange "Register Now" button. Below this, there are sections for "Need a Medicare Part D plan?", "Healthcare Professionals", and a login/register form. The form includes fields for Username and Password, a "Remember username" checkbox, and "Sign In" and "Create one now" buttons. Logos for TRICARE and accredo are also visible.



... download the  
**Express Scripts**  
mobile app  
for free  
and register

One user name and password is all you  
need for web and mobile app access



# Registration

## Complete one-time process

- Register using member ID number or Social Security Number (SSN)
- Set up username and password and select a security question for future account authentication
- Accept *Terms of Use* and *Privacy Policy*

**Registration is easy.**

Create an online account to manage your prescriptions, check order status and transfer your prescriptions to home delivery. TRICARE beneficiaries must register at the [TRICARE website](#).  
Already registered? To access your account, [log in now](#). All fields required for registration.

First Name

Last Name

Birth Date

Email Address   
Your email address will not be shared with third parties. Emails will contain only the content covered by this website's Terms of Use. For details, please review the Terms of Use.

I want to use my  Member ID  
 Social Security Number

Member ID   
Need help finding your Member ID?

I am the

I have read and accept the [Terms of Use](#) and [Privacy Policy](#)

**Catherine , just one more step.**

Now that you have verified your membership, create your account by filling out the form below. You will use the username and password entered the next time you return.

Username   
We recommend using your email address as your username so it's easy to remember later.

Password   
Strength: **Weak**  
Minimum of at least 6 characters

Confirm Password

Password Hint   
If you cannot remember your password later, we'll show you this after you authenticate to help you remember.

Security Question   
If later you need to recover your account, you will be asked this.

Your Answer

# Member Home Page

- When complete the personalized member home page appears
- From here the member can easily manage their prescription benefit plan

The screenshot displays the Express Scripts member home page. At the top, there is a navigation bar with links for Home, Manage Prescriptions, Health & Benefits Information, My Account, and Contact Us. A shopping cart icon shows 3 items. A banner at the top right offers a \$440.00 annual savings with home delivery.

**Recent order status** (Go to full order status)

Medication	Rx #	Member	Status
Proair Hfa Inh 8.5gm (100mg brand)	123456789004	Vanessa (07/19/1962)	Action Required / Waiting for Doctor
Simvastatin 20 mg tablet (20 mg generic)	123456789007	Chris (09/19/1960)	Canceled
Toprol XL 200 mg tablet (200 mg brand)	123456789003	Chris (09/19/1960)	Address Verification Required

**Automatic refills** (Manage automatic refills)

Medication	Rx #	Member	Status
Fexofenadine Tabs (180 mg generic)	123456789112	Chris (09/19/1960)	Will process after XXXXX/XXXX
Accupril Tabs (10 mg generic)	123456789111	Chris (09/19/1960)	Will process after XXXXX/XXXX
Cimetidine Tabs (400 mg generic)	123456789113	Chris (09/19/1960)	Will process after XXXXX/XXXX

**Prescriptions you can order today** (View Rx Active) (Find a prescription not listed below)

**Chris (09/19/1960)**

Medication	Rx #	Status	Action
Omeprazole dr 10 mg capsule (10 mg generic)	123456789001	Refill past due (90-day supply, 2 refills remaining)	Add to cart
Xarelto 20 mg tablet (20 mg brand)	123456789002	Renewal past due (90-day supply, 2 refills remaining)	Add to cart
Levothyroxine 100 mcg tablet (100 mcg generic)	123456789003	Refill now (90-day supply, 2 refills remaining)	Add to cart

**Vanessa (07/19/1962)**

Medication	Rx #	Status	Action
Metformin hcl 850 mg tablet (850 mg generic)	123456789001	Refill past due (90-day supply, 2 refills remaining)	Add to cart

**Transfer to home delivery** (\$440.00 total annual savings)

**Chris (09/19/1960)**

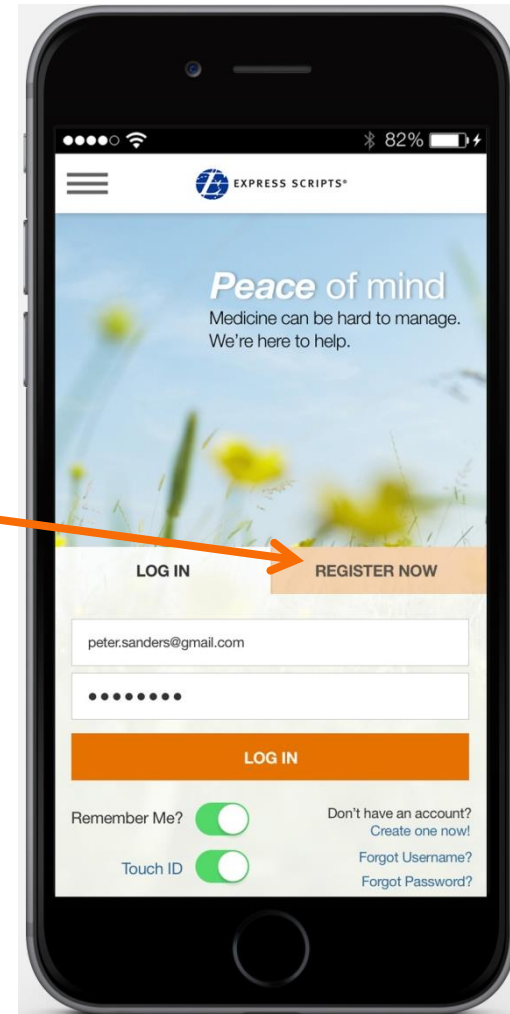
Medication	Rx #	Days supply	Qty	Cost per day	Cost per prescription	Annual Savings	
Clopidogrel 75 mg tablet (75 mg generic)	0000053334873	Participating retail pharmacy	30 days	30	\$1.50	\$45.00	\$340.00 annual savings
		Home Delivery	30 days	30	\$8.55	\$255.00	

Confirm your doctor's information: Dr. Susan Jones, 123 Main Avenue, Franklin Lakes, NJ 07147-0000, 444-555-6666.  Add to cart

Not your doctor? [Update your doctor information](#)

# Express Scripts Mobile App Registration

- From their mobile device's app store, members search for, and download, the "Express Scripts" app for free
- Select "Register now" to begin the registration process
- If the member has already registered via express-scripts.com, they can enter the same user name and password



The Express Scripts mobile app is not available for private label clients.

# Activate Your Account

- Register using member ID number or Social Security Number (SSN)
- Set up username and password and select a security question for future account authentication
- Accept *Terms of Use* and *Privacy Policy*
- All fields are easily completed by scrolling through one screen

Information you will need to complete registration can be found on your prescription benefit card. If available, also be prepared with a recent prescription number from a medication you received through mail order or at a retail pharmacy.

**Tricare Beneficiaries:** Please use our [TRICARE Mail Order activation process](#)

### About Yourself

First name  
Last name  
Date of birth  
mm dd yyyy

### Pharmacy Benefit Information

I want to use my:

Member ID Number  
 Social Security Number

Confirm password  
Your email  
Confirm email

### Provide a password hint

Enter a hint phrase

### Provide a secret question and answer

Secret question  
What is your mother's maiden name?  
Answer

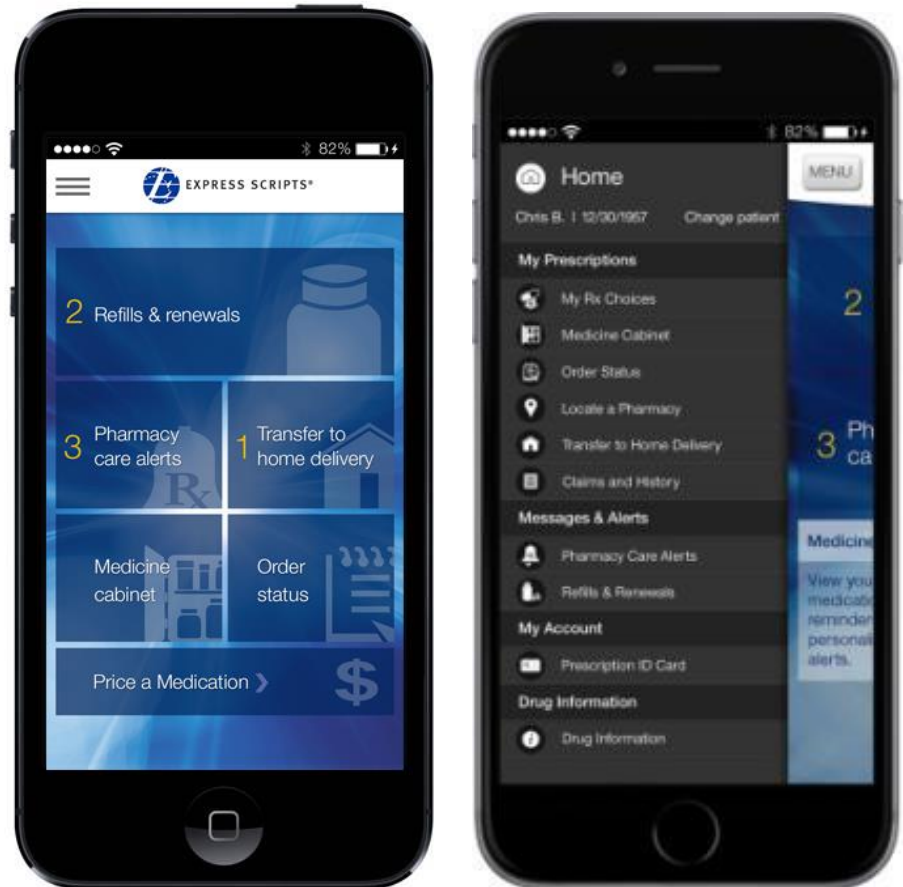
I have read and accept the [terms of use](#) and [privacy policy](#).

Register now



# Member Home Screen

- When login is complete the personalized member home screen appears
- Only the features available under the member's plan will be displayed on the home screen
- From here the member can easily manage their prescription benefit plan



Features available depend upon client set up.



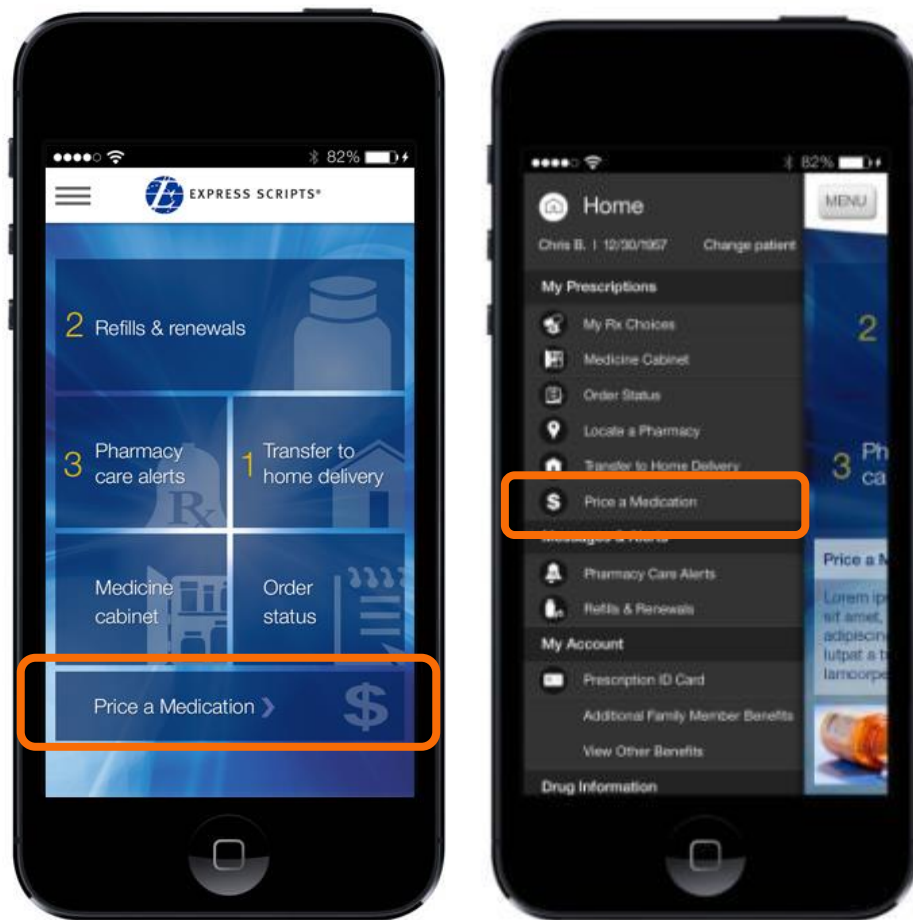




# Price a Medication



# Price a Medication



Members can easily view medication pricing and coverage while on the go

Price a Medication is a pricing tool that provides both home delivery and retail pricing.

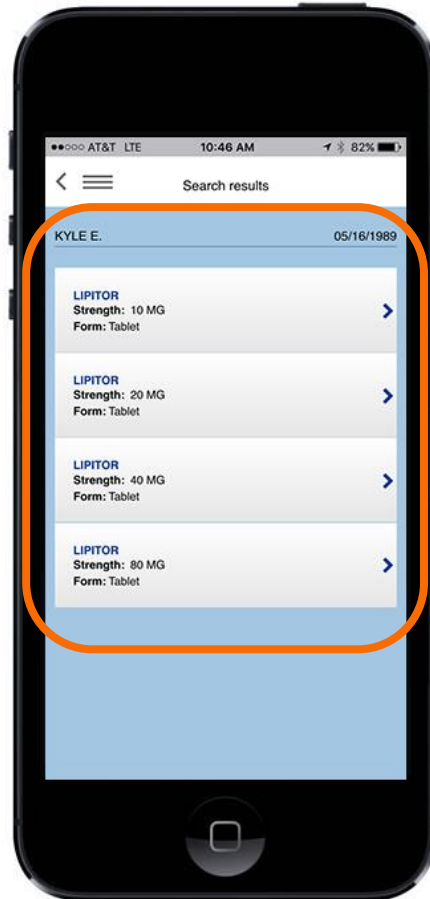
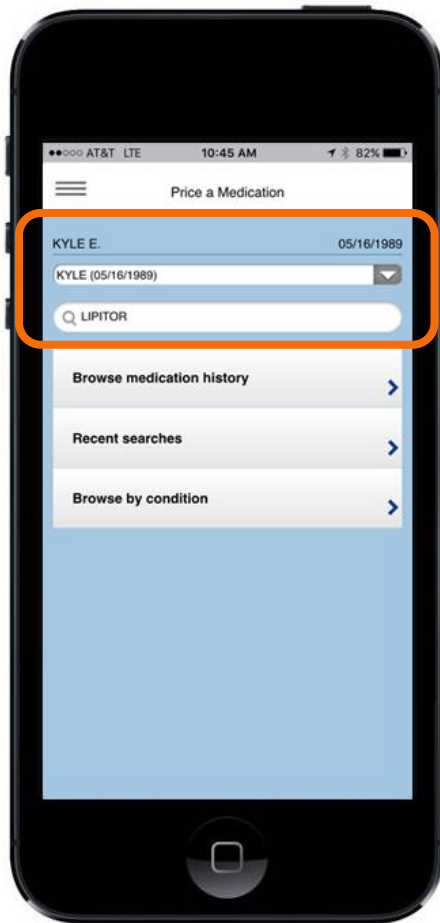
Based on plan design, retail pricing results may allow comparison pricing among multiple pharmacies, helping members to choose the lowest cost pharmacy.

It also:

- Notifies the patient of any need for prior authorizations, step therapy, etc.
- Presents coverage notes
- Links to driving directions

Note: Screens may vary based on client set up.

# Enter Search Information



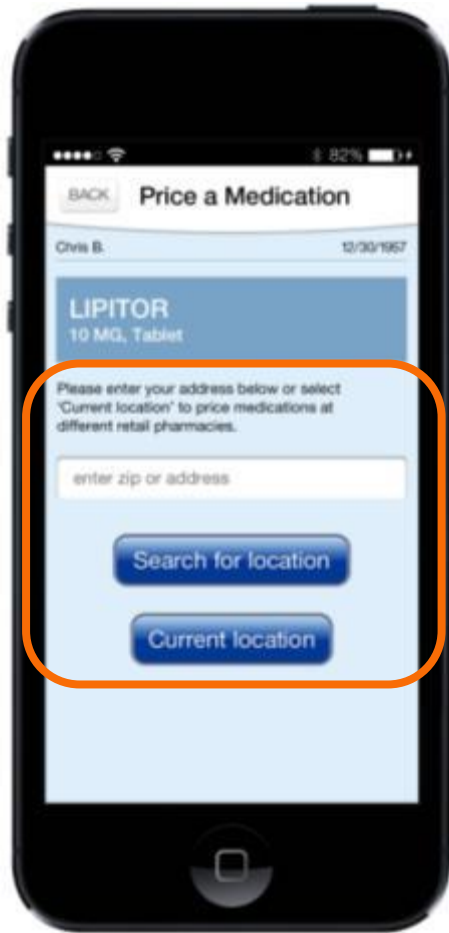
Select patient\*,  
enter medication &  
select dosage

Also search by:

- Browsing medication history
- Referring to recent searches
- Browsing by condition

\* Other household member names available depending upon plan set up and communications preferences.

# Enter Search Information

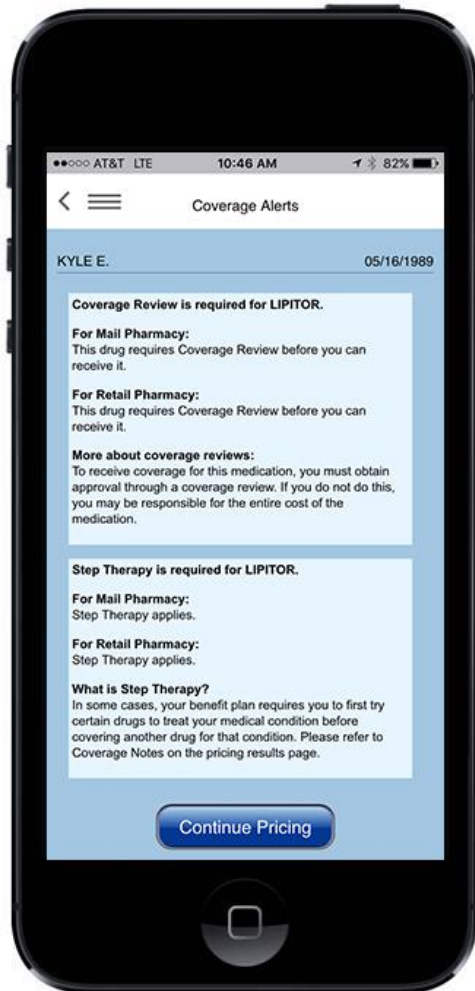


Enter a location or use  
current location

Enter dosage

# Coverage Alerts

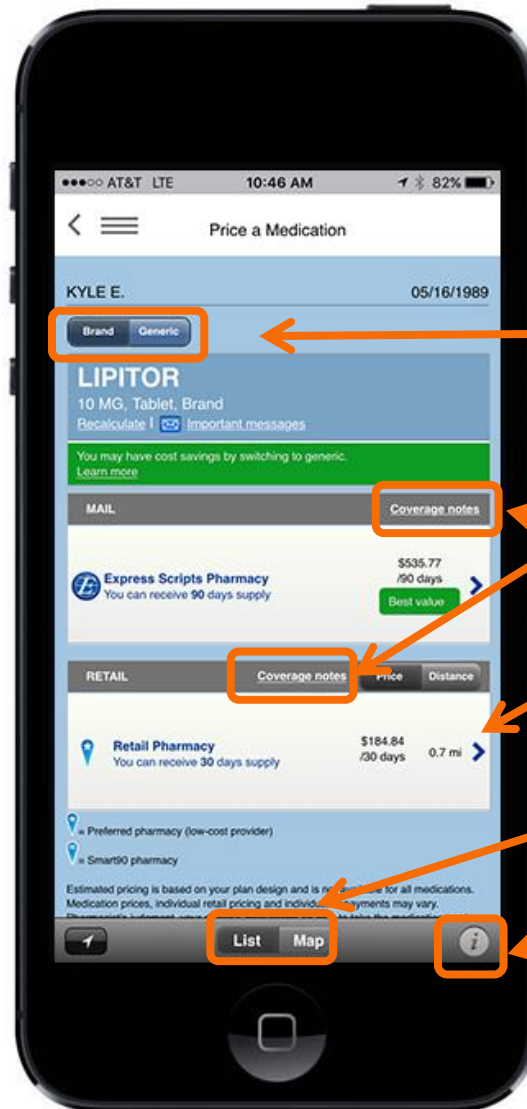
All medications are checked for plan coverage



# Search Results

Compare brand & generic prices for home delivery and up to 10 retail pharmacies\*

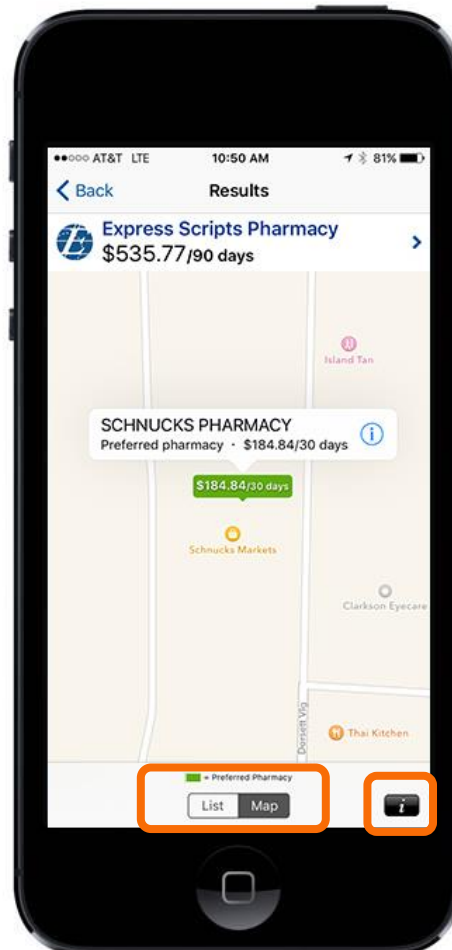
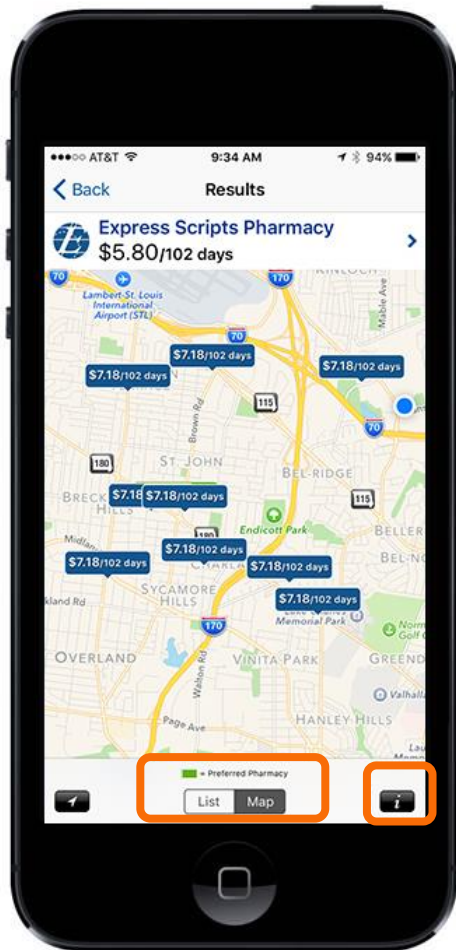
\* Price a Medication results will only allow members to compare prices at multiple retail pharmacies when the client is set up for 'Pharmacy Compare.' Please reach out to your Account Team for additional details.



- Switch between brand and generic medications
- Coverage notes available
- Preferred pharmacies clearly noted
- Switch to map view
- Get more information



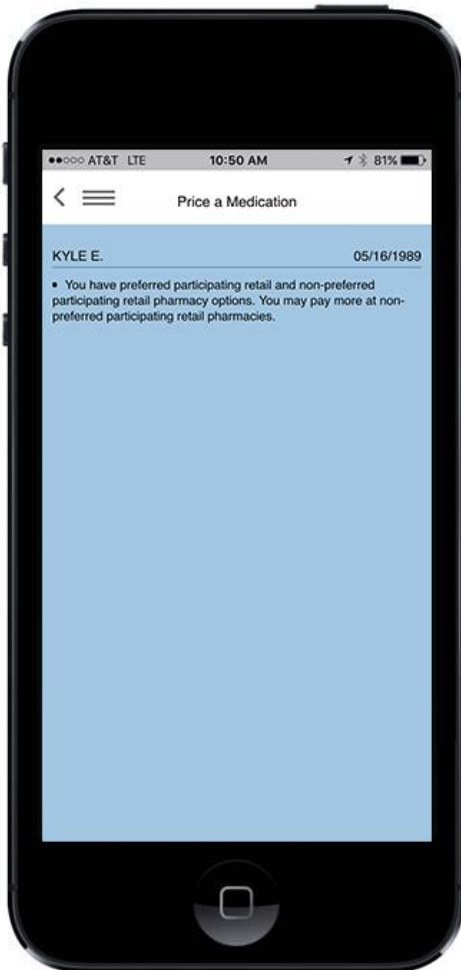
# Search Results with & without Pharmacy Compare



Map view with home delivery and retail pharmacies with prices

- Preferred pharmacies clearly noted
- View pharmacy information
- Switch to list view
- Get more information

# Search Results – Additional information



More information, such as disclaimers, is easily accessible

- Med D disclaimers will appear for Medicare Part D members only

# Search Results Detail

- View details and get driving directions

